

Heritage Court Internet Registration



The following information is required to access the wireless Hot Spot service at Heritage Court, Liverpool.

Please complete using block capitals and return to accommod8, contact details listed at the end of this document.

Once the details have been confirmed you will be able to login. Login details will be forwarded to your address. By default your account will expire after one year or when you vacate your room – whichever is first.

Your details																		
Name																		
House Address																		
Room number																		
Telephone Number																		
Email address																		
Hot spot login details – We will supply these, with a temporary password for you to change.																		
Username																		
Password																		
Mac Address (see finding your MAC address)	<table border="1"> <tr> <td></td><td></td><td>:</td><td></td><td></td><td>:</td><td></td><td></td><td>:</td><td></td><td></td><td>:</td><td></td><td></td><td>:</td><td></td><td></td> </tr> </table>			:			:			:			:			:		
		:			:			:			:			:				
IP Address	IP address is automatically assigned using DHCP – ensure your network device is configured correctly – normally this is the default set-up – consult your operating system documentation if you are unsure.																	
Comments																		

Note: A wireless adapter is required to access the wireless hotspot.

I have read and understand the Fair and Acceptable Usage Policy:

Print Name: _____

Sign: _____

Date (dd/mm/yyyy): _____

Return the form to the agency for your log in details

Agency:
The Basement, 66 Mount Pleasant Liverpool L3 5SD
Correspondence:
PO Box 25 Liverpool L69 1YL

0151 703 9355
enquiries@accommod8.biz
www.accommod8.biz

accommod8 is a trading name of accommod8 (NW) Limited
Company Registration 05714859



Fair & Acceptable Usage Policy

Like every company offering broadband access, we have a 'Fair and Acceptable Usage Policy.' It's there so that everyone knows the rules about using the HotSpot, and can see what steps we can take if someone breaks them. You should read the 'Fair and Acceptable Usage Policy in full.' It's an important document – find it at the bottom of this page.

We've summarised some of the important bits here, but please remember that we haven't covered everything in the complete policy.

Usage limits

There aren't any usage limits on any of our Hot Spot package. That means you can download and upload, within reason. We would expect high usage to be over 300Mb per day. Our network's been designed to cope with modern lifestyles for Emails, Web browsing, University research. But if you're using the service excessively – like continually downloading large files at peak times – then we do reserve the right to warn you to lower your usage. In exceptional circumstances, we can even terminate your account. This is because excessive use by a few people can reduce the speed that other customers in the same area can get. We just want to provide everyone with an excellent level of service.

Stay legal

So don't use the Hot Spot for anything that's against the law. If we let you, we'd be breaking the law too.

Be polite

In a nutshell, if it's inflammatory, defamatory, indecent, likely to cause offence, or just generally nasty, don't go near it.

Leisure, not business

In general, the Hot Spot shouldn't be used for commercial purposes. There are some exceptions, like you can use it to work from home, and you can use it if you're a sole trader. Read the policy in full to see the exact restrictions on commercial use.

Don't cause harm

Things like computer viruses and spyware are nasty - we won't allow our network to be used to distribute them. Basically, we won't tolerate anything that's designed to cause harm to or interfere with our network or other bits of the Internet.

Respect privacy

These days, the Internet's a place where we share personal information. So please don't do anything to annoy others or infringe their privacy.

Remember copyright

This includes not downloading or distributing pirated software, music and films.

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Our fair and acceptable usage policy is designed to make sure the services provided to you are great value, fast and reliable. The following list details all the uses of the services that we consider unfair or unacceptable (policy). You must ensure that any of the services, by yourself or others via your account, complies with this policy, we may

A – Give you a notice to stop the unacceptable use(s) or

B – Terminate, suspend or introduce a capped limit on your services with or without notice as we consider appropriate, under the standard terms and conditions for customers.

Please advise us if you become aware of any violation or suspected violation of this policy.

I. What you must not do

Unlawful, fraudulent, criminal or otherwise illegal activities

Sending receiving publishing posting distributing disseminating, encouraging the receipt of uploading, downloading or using any material which is offensive, abusive, defamatory, indecent, obscene, unlawful, harassing or menacing or a breach of the copyright, trademark, intellectual property, confidence, privacy or any other rights of any person.

Commercial purposes, unless you are working from home as a sole trader in business on your own account. Otherwise see below for limits on certain types of commercial use.

Sending or uploading unsolicited emails, advertising or promotional materials, offering to sell goods or services, or conducting or forwarding surveys, contests, chain letters

Knowingly or negligently creating, transmitting, storing, publishing or uploading any electronic material (including, without limit, files that contain viruses, corrupted files, Trojans or any other similar software or programmes) which is known or likely to cause, interrupt, damage, destroy or limit the functionality of any computer software, hardware or telecommunications equipment owned by us or any other internet user or person.

Activities that invade another's privacy, cause annoyance, inconvenience or needless anxiety to any person.

Activities that are in breach of any other third parties rights, including downloading, installation or distribution of pirated software, deletion of any author attributions, legal notices or proprietary designations or labels in any file that is uploaded, falsification of the origin or source of any software or other material.

Anything that may disrupt or interfere with our network or services or cause a host or the network to crash.

Launching 'denial of service' attacks, 'mail bombing' attacks or 'flooding' attacks against a host or network.

Granting access to your services to others not located at the premises at which these internet services are connected.

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Making excessive use of, or placing unusual burdens on, the network, for example sending or receiving large volumes of email or excessively large email attachments

Circumnavigating the user authentication or security process of a host or network.

2 What about security?

You are responsible for ensuring that security information remains confidential so that the network cannot be used by any unauthorised person. The security information includes, but is not limited to, information controlling access to:

- Any equipment, computer hardware systems or networks
- Any computer software or applications, or
- Any other services accessed by you in the use of either of the above

You shall not disclose any security information to any third party, or use the same for any purpose connected with the improper use of the network including accessing or attempting to access other parts of the services for which you do not have access rights.

You are responsible for taking all reasonable steps necessary to prevent a third party obtaining access to the network.

3 What about usage by others without you knowing?

You are responsible for the security of your username and password with people accessing your account and for any breach of this policy whether an unacceptable use occurs or is attempted, whether you knew or should have known about it, whether or not you carried out or attempted to unacceptable use alone, contributed to or acted with others or allowed any unacceptable use to occur by omission. You agree that we are not responsible for any of your activities in using the network.

4 What about excessive network usage?

There is no limit on the monthly network usage. However we do monitor all tenants usage and if we feel that your activities are so excessive that other customers are detrimentally affected, we may give you a written warning (by email or otherwise). In extreme circumstances, if the levels of activity do not immediately decrease after the warning, we may terminate, suspend or introduce a capped usage limit on your services.

We consider over 300Mb per day as excessive usage This is because excessive use by a few people can reduce the speed the other customers in the same area. We just want to provide everyone with an excellent level of service.

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Finding Your Mac Address:

To find your networks cards hardware (MAC) address, find your operating system below and follow the appropriate instructions. You will need the MAC address to apply for a Hot Spot Login.

The MAC address will be a series of 12 characters, grouped in two's, for example 00:26:54:11:5E:95 or 00-06-5B-C7-80-9F. If you have several MAC addresses listed, provide the MAC address of the network adaptor you will be using to connect to the Hot Spot. If you are unsure, list all the MAC addresses in the comments area.

Windows 7

Press start button, got to all programs, then in the search field type 'ipconfig /all' and press Enter. A lot of text should appear. Near the top, under the heading 'Ethernet Adaptor' (or something similar) there should be a line that says 'Physical Address'. The 12 numbers/letters next to it is your MAC address.

Windows Vista

Press start button, got to all programs, then Accessories, then click Command Prompt. A black window with some white writing should appear. Type 'ipconfig /all' and press Enter. A lot of text should appear. Near the top, under the heading 'Ethernet Adaptor' (or something similar) there should be a line that says 'Physical Address'. The 12 numbers/letters next to it is your MAC address.

Windows XP/2000

Click on the start menu. Choose Run. Type 'cmd' in the text bar and click on OK. Type the 'ipconfig /all' and press enter. Your MAC address will be labelled in the field labelled 'Physical Address'

Windows 95/98/ME

Click on start menu. Choose Run. Type 'winipcfg' in the text bar and click on OK. A dialog box will pop up. Your MAC address will be the field labelled 'Adaptor address'

Mac OS X

Click on the application at the far left of the top menu bar. From the drop down menu choose 'Systems Preferences' the 'Network'. Your MAC address will be in the field labelled 'Ethernet Address' under the 'TCP/IP' tab.

Mac OS 9

Select the apple menu, choose the control panels option, and the TCP/IP control panel. Select the file menu and the get info command. Your hardware address is listed in this window.

Linux

Run '/sbin/ifconfig-a'. If you have one network card then the HWaddress of ethernet should be your MAC address. If you have more than one network card then you'll have to work out which one is connected to the college network.

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